

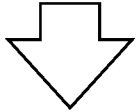
## Receiving vehicle

Interview with customer

- Interview with customer. (Since when? In which condition? What symptoms? etc.)

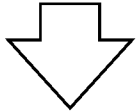
Check vehicle condition

- Check whether or not it is reproduced error.



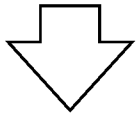
Check CAN system type

- Check CAN system type with CAN system type specification chart.



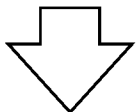
Create interview sheet

- Fill in interviewed items from customer on the interview sheet.



Detect the root cause

- Detect the root cause with CONSULT-III.



Inspection/Repair/Replacement

- Inspect the root cause and repair or replace the applicable parts.